Bean Around Town - Returns Policy

Stock Returns for Credit

Products can only be returned to Bean Around Town for credit within 7 days from invoice date even if Bean Around Town is at fault. If Bean Around Town is not at fault and the customer wishes to return product, subject to the rest of this clause 4 being adhered to, the customer will:

Pay the cost of freight of the goods both to them and back to Bean Around Town, as well as a 10% per carton restocking / administration fee if returning for Credit; OR

Pay the cost of freight of the goods back to Bean Around Town if returning for credit and then received a replacement item of the same quantity

Returned products can only be credited at the value equivalent to the current market value of the products.

Damaged goods are not eligible for return. Products to be returned must have a return authorization (RA) number clearly visible on the outside of the package (NOT on original carton), and the product must be unopened and in a re-sellable condition acceptable by Bean Around Town. Any goods that have been written on or defaced by You or your courier will not be eligible for return.

Bean Around Town only accepts complete cartons with no items missing. Bean Around Town does not accept credit sleeves of products nor individual items.

Approved product returns must be returned to Bean Around Town within 5 business days of the RA number being issued or the goods will be declined and returned to you.

All returns outside the above conditions are subject to a minimum 20% restocking fee, if and only if Bean Around Town agrees to accept the return at the sole discretion of Bean Around Town. Bean Around Town is under no obligation to accept returns of Product from Customers.

Warranty

Bean Around Town warrants that all Products supplied are fit for purpose.

Should any Products not meet the Customer requirements for this purpose, then Bean Around Town will replace the Products at no cost to the Customer or provide the Customer with a full refund at the Customers preference.